

Marco for all your copier and printer needs



If you are looking for a comprehensive copier/printer supplier and service organization, then **Marco** is the partner for your dealership! **Marco** has been in business since 1973, and they are dedicated to customer satisfaction. They have been conducting employee surveys since 1994, and 91% of their customers surveys said they would recommend **Marco**!

Marco is an authorized dealer for HP, Canon, Konica Minolta, Sharp, Samsung, Toshiba and Lexmark, and has earned the Pro-Tech Service Award, which recognizes Konica Minolta dealers who demonstrate exceptional service!

- **Support:** Marco provides 24-hour emergency service, an online portal giving real time access to account information, equipment, service request, order status, purchase history and more. Most service calls are answered within 15 minutes, and if an onsite technical is required, they will reach out within ONE HOUR to determine an appointment for that day.
- **Training:** Looking for training? Marco offers specialists who provide concise and comprehensive training and support, with over 700 certified engineers and technical representatives who go on-site.
- **Quality Equipment:** Marco is an authorized dealer for HP, Canon, Konica Minolta, Sharp, Samsung, Toshiba and Lexmark, and has earned the Pro-Tech Service Award, which recognizes Konica Minolta dealers who demonstrate exceptional service.
- **Efficiency:** FMAudit is a secure data collection software used for gathering meter info from copiers and printers, and it requires little involvements from the IT department. FMAudit's include capturing meter readings, sales of supplies, cost of ownership reporting and more.
- **Measuring Activity:** Marco also offers PaperCut MG, which is a tracker for all printing in a network environment. It keeps detailed logs for all printing activity to maximize efficiency.

Please contact Julie Sells, or Tausha Manseau at Marco to schedule and appointment or for more information at 573-353-6188

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